Hearing Care for Older Adults in Residential Care:
Survey for Care Home Managers or Designated Member of Staff

1. **Question about your geographical location**

You may prefer not to tell us your general location but this information would assist us in analysing the data. No information that could identify an individual care home will be published.

1.1 Where is the care home located?

Answer options:

- Ayrshire and Arran
- Borders
- Dumfries and Galloway
- Fife
- Forth Valley
- Grampian
- Greater Glasgow and Clyde
- Highland
- Lanarkshire
- Lothian
- Orkney
- Shetland
- Tayside
- Western Isles
- Prefer Not to Say
- Other (Please specify)

2. **Questions about your residents**

2.1 How many older adults are currently resident in your care home?

2.2 How many of your residents require nursing care?

2.3 Does the care plan used for your residents include a section on communication needs?

Answer options:

Yes; No; Other (Please specify)

3. **Questions about hearing assessment**

3.1 Do residents routinely have their hearing tested when they first enter the home?

Answer options:

Yes; No

3.1a If you answered Yes, who normally carries out the hearing test?

Answer options:

NHS Audiologist; Private Hearing Aid Dispenser; Nursing Home Staff; GP/Health Centre Nurse; Other (Please specify)
3.2a If any of your existing residents was suspected of having hearing difficulties, how would you go about arranging for a hearing assessment?

Answer options:
Contact the resident’s GP; Refer directly to your local NHS Audiology service; Refer to a Private Hearing Aid Dispenser; Arrange for care home staff to carry out a hearing assessment; Suggest that the resident or his/her family arranges a hearing assessment; Other (Please specify)

3.2b Where would this hearing assessment normally take place?

Answer options:
In your care home; The resident travels to another location (e.g. GP, NHS department, Private dispenser's premises); Other (Please specify)

4. Questions about hearing aid use

4.1 How many of your residents have hearing aids?

4.2 Of those residents who have hearing aids, how many have hearing aids for both ears?

4.3 How many of your residents use their hearing aid(s) every day?

4.4 How many of your residents require assistance with putting their hearing aid(s) in their ear(s)?

4.5 How many of your residents require assistance with hearing aid maintenance (e.g. changing batteries, cleaning)?

5. Questions about ear wax

5.1 Does your care home have a formal procedure for managing problem ear wax in your residents?

Answer options:
Yes, No, Other

5.2 How would you go about arranging for a resident to have problem ear wax removed?

Answer options:
Contact the resident's general practitioner; Refer directly to your local NHS Audiology service; Refer to a Private Hearing Aid Dispenser; Arrange for care home nursing staff to remove the wax; Suggest that the resident or his/her family arranges for wax removal; Other (If you selected Other, please specify)

6. Questions about aids to communication

6.1 Are any of the following available in the communal areas of the home?

Answer options:
A loop amplifier (Telecoil) system; a soundfield system with speakers; TV listening headsets; an FM system; a flashing light alert system for fire alarms; a flashing light alert system to alert residents to e.g. doorbells, telephones; a vibrating alert system; a picture-based communication system; Internet and email facilities; Video telephones; Visual message boards; None of the above; Other (If you selected Other, please specify)

7. **Questions about staff training**

7.1 Have staff in the home received any formal training in the care and maintenance of hearing aids?

Answer options:
Yes; No

7.2 Have staff in the home received any formal training in the use of communication aids?

Answer options:
Yes; No

7.3 Have staff in the home received any formal training in strategies for communication with adults who are hearing impaired?

Answer options:
Yes; No

End of Survey